The Ferry Inn

Terms & Conditions for Room Bookings 2026

By booking a room with us you are agreeing to the following:

1. As a busy working inn with a lively kitchen, intimate dining space and bar and all rooms on the first floor (stairs only), we may therefore not be suitable for anyone with mobility issues. We have a car park directly outside the hotel and we are located just set back off the main A87 road. We are in the busy village of Uig which is home to the Ferry Port so there will be traffic noise. There is steps from the car park and into the building also as we are built back into the hill.

2. Unfortunately we cannot accommodate anyone under the age of 18. We will not accept your booking or check you in upon arrival if you or anyone else in your party are under the age of 18. This includes infants.

3. 2 people maximum to a room. Our beds are all kingsize and cannot be split into twins, we have no extra beds.

4. We do not accept third party bookings. If you are a travel agency please do not book rooms online on behalf of clients. All guests must book directly with us themselves, we are unable to facilitate anyone other than booked guests in their rooms at any time, no non-residents are allowed in the resident area on the 1st floor.

5. The Ferry Inn has a two (2) night minimum stay policy.

6. Unfortunately we cannot accommodate pets/dogs in our rooms except for guide dogs.

7. Check-in at the Ferry Inn is from 4.00pm and Check-out by 10.00am. We do not open for lunch so there is no access to the building before 4.00pm on the day of check-in. During your stay you may access the building at any point of the day.

8. We are strictly no smoking, in any room or public area on the property of the Ferry Inn, this includes vaping & our outside tables/drinks garden.

9. Damages - we understand accidents can happen during a stay, please see the page below for the full Damages T&C's.

10. We always strongly recommend you take out appropriate travel insurance for your trip.

Damages During a Stay

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By booking a room with us you are agreeing to the following:

We understand that accidents happen and sometimes damages can take place during a stay. If any damaged items (ie furniture or linens/towels) can be fixed or cleaned at no expense to us or affect the next guests in the room we will do so.

In the event that the damage caused is sadly unrepairable to any item/furniture/carpet/linens etc, we will need to charge for full cost of said item damage. The charge will be taken from the credit or debit card used at booking unless the guest offers an alternative method of payment.

This includes (but is not limited to) unrepairable damage or breakage to linens, bedding, towels, soft furnishings (cushions/ blankets), furniture, electric devices, carpets & blinds. In the event of a removal of any items for the room (& not returned), full cost of the item will also be charged to the card used at booking.

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Cancellation Policy for Bookings made from January 2026

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By booking a room with us you are agreeing to the following:

Cancellation is free up until 21 days before day of arrival (3 weeks) minus a £30 administrative fee per room on your refunded deposit. This admin fee simply covers the cost of our card & booking providers.

If the booking is cancelled less than 21 days before arrival (3 weeks), at this point cancellation is done so at full cost of your stay. In the event that we can re-let your room for the full date or partial date, we will allocate you a refund depending on the scale of the re-let minus the £30 administrative fee. This includes any Covid-19 related cancellations within the 21 days before arrival. We will always endeavour to get you re-booked for different dates if required, as well as re-advertising the late cancellation.

We always strongly recommend you take out appropriate travel insurance for your trip.

The Ferry Inn reserves the right to cancel a booking if it comes to our attention before date of arrival that any of our terms and conditions have been breached by the booked party for example but not limited to: persons under 18 have been booked as part of the stay. The same cancellation policies as above will be effective if this were to happen pertaining to administrative fee & late cancellation.

If you have any questions, please do get in contact with us before booking, either by giving us a ring on 01470 542300 or sending us an email at theferryinnskye@yahoo.co.uk.