

The Ferry Inn

Cancellation Policy for Bookings made from November 2023

By booking a room with us you are agreeing to the following:

Cancellation is free up until 21 days before day of arrival (3 weeks) minus a £30 administrative fee per room on your refunded deposit. This admin fee simply covers the cost of our card & booking providers.

If the booking is cancelled less than 21 days before arrival (3 weeks), at this point cancellation is done so at full cost of your stay. In the event that we can re-let your room for the full date or partial date, we will allocate you a refund depending on the scale of the re-let minus the £30 administrative fee. This includes any Covid-19 related cancellations within the 21 days before arrival. We will always endeavour to get you re-booked for different dates if required.

We always strongly recommend you take out appropriate travel insurance for your trip.

The Ferry Inn reserves the right to cancel a booking if it comes to our attention before date of arrival that any of our terms and conditions have been breached by the booked party for example but not limited to: persons under 18 have been booked as part of the stay. The same cancellation policies as above will be effective if this were to happen pertaining to administrative fee & late cancellation.

If you have any questions, please do get in contact with us before booking, either by giving us a ring on 01470 542300 or sending us an email at theferryinnskye@yahoo.co.uk.