

Damages During A Stay

We understand that accidents happen and sometimes damages can take place during a stay. If any damaged items (ie furniture or linens/towels) can be fixed or cleaned at no expense to us or affect the next guests in the room we will do so. In the event that the damage caused is sadly unrepairable to any item/furniture/carpet/linens etc, we will need to charge for full cost of said item damage. The charge will be taken from the credit or debit card used at booking unless the guest offers an alternative method of payment. This includes (but is not limited to) unrepairable damage or breakage to linens, bedding, towels, soft furnishings (cushions/ blankets), furniture, electric devices, carpets & blinds. In the event of a removal of any items for the room (& not returned), full cost of the item will also be charged to the card used at booking.

The Ferry Inn