



R O O M  
I N F O R M A T I O N  
[ C O V I D - 1 9 ]

OUR UPDATED OPERATIONAL PLAN FOR OUR ROOMS  
FROM AUGUST 2020



## [Overview]

In accordance with Scottish Government guidelines for hospitality and accommodation, we have made some changes to our guest rooms here at the Ferry Inn from August 2020.

Our rooms have been tweaked, still offering the same level of cosy chic as always with less high touch items but just as much comfort and our stringent level of cleanliness. From a minimal fuss check-in procedure, contactless breakfast ordering and the best of Scottish food and drink morning and night; your stay will still be as fabulous as ever but with every priority in place to make it safe as possible too.

## [Room Updates]

- High touch items in our rooms have been removed (cushions, throws, alarm clocks, radios, hairdryers, robes etc). We will of course have all these items safely stored/disinfected and they are available at request for any of our guests if you would prefer them.
- Brand new bed linens - to keep our level of comfortable chic but with a 'less is more' style in line with guidance, our usual white has received a 'funk up' with beautiful White Company stripes.
- Our tea trays have been upgraded to be minimal touch/ fuss and where possible environmentally friendly single use. Other room extras are for your use only and then will be removed after your departure for sterilising (ie: china/glassware).
- All books/magazines that are high touch have been replaced with single use information and our Skye guide/important resources sent straight to your phone/tablet/laptop via email before arrival for your ease. As always, hard copies are available upon request and treated with safe storage prior to arrival and then removal after departure.
- Our rooms will be thoroughly aired before arrival, and special focus to disinfect high touch areas is in place (ie: blind cords, light switches, taps, door and drawer handles). Doors and windows will be left open throughout the building for regular air flow.



## [Room Updates]

- We will not be operating at full capacity for a while yet. We are taking bookings slowly and with breaks in between room occupancy to make sure our rooms are thoroughly aired for each new guest checking in.
- Hand sanitiser bottles are provided in your room for your use during your stay. We will also have a small 'kit' available for guests upon check in if they would like it but please do bring your own PPE if you prefer to use it during your trip (masks, gloves). Wearing a mask is now compulsory in shops etc throughout Scotland so please keep this in mind.
- Check in and check out will differ slightly - we will ask where possible that all guests try to arrive between 4-5pm or at least inform us if they will be arriving later. This is for their own ease of check in and so minimal contact is needed with other residents etc. Check out will now be by 10.00am.
- All our check in details will be sent to you before arrival so you are ready for a relaxing stay with all the knowledge before arriving on the beautiful Isle of Skye!
- As always, we ask you only travel if you feel comfortable enough to do so in this current climate and that you aren't suffering from any symptoms of Covid-19 or any other ailments before making your trip. We are part of a small island community with limited health care facilities.
- In the event that a guest develops symptoms whilst staying with us here, they should immediately book a test through NHS online or by phoning 0800 028 2816.

## [Dining]

- Breakfast is included in your room rate & will be available to order contact free the evening before. Our bar/restaurant will be open to residents only during your stay so you are able to enjoy a drink/evening meal & relax with plenty of space.



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